



Metro North Regional Employment Board

Youth Services Operator RFP

Questions and Answers

Posted July 13, 2017

General Questions	
Questions	Answers
1. Who currently employs the youth operator staff?	One of the Metro North One-Stop Career Centers, currently operated by Middlesex Community College.
2. How many youth receive on-site services at the schools?	Under the two funding streams included in this RFP, the majority of services are delivered on-site at partner schools (in the case of Connecting Activities) and on-site at the locations of WIOA Youth program providers (in the case of WIOA Youth). Please refer to section 5 of the RFP which lists the total number of youth to be served under each program in FY18.
3. Where will the Youth Services Operator staff be located?	The bidder shall in its application describe where the Youth Services Operator staff will be located. Currently, the staff are based at one of the Metro North One-Stop Career Centers.
4. Who will be responsible for the costs of housing/equipment/etc. for the Youth Operator Staff?	The selected bidder.
5. Will the Operator be responsible for providing any direct services to youth beyond what is listed on page 9 of the RFP as "general service provision?"	As described in section 5(A) of the RFP, the Youth Services Operator is responsible for two categories of services under the WIOA Youth program: direct technical support and general service provision. Please refer to section 5(A) for the full description of services to be delivered by the Operator under the WIOA Youth program, and section 5(B) for the full description of services to be delivered by the Operator under the Connecting Activities program.